

# Technical Services

TopSolid Australia recognises that the purchase of software is simply the beginning of the journey. With over 50 years of combined experience in the automation industry we have developed a range of technical services to ensure that your business maximises the return on its software investment.

Our team of professionally qualified tradespeople, computer programmers and engineers are experts in the software we supply and truly understand the automation needs of your business. Our aim is to partner with our clients to work together with the common goal of success.

As manufacturers continue to be placed under pressure from low cost manufacturing economies, high dollar value and cheap imports, a lean to automated processes is vital for continued success. Through the elimination of time consuming manual processes which lead to errors and wastage your business can continue to operate competitively in this new marketplace.

## Customisation Services



This is a great option for further removing manual process from your business. This leads to faster processes, with less errors and wastage.

Key areas for customisation include:

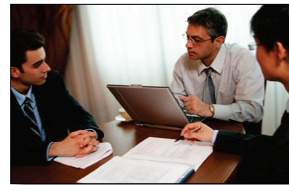
**Cutting Lists;** ensure your cutting lists contain ALL the information specific to your operation for TopSolid'Wood, PYTHA<sup>®</sup> and 3D Analyzer. Speed up production by customising your cutting lists, no more time wasted searching for extra information or messy hand written notes.

PYTHA<sup>®</sup> is a registered trademark of the owners of Pytha Lab GmbH

**Scripting;** perfect for specialised hardware components. Let us do the hard work once and reap the rewards over and over again. No more manually adding machine data for 3D Analyzer software.

**Custom Applications;** allow us to use our expertise in developing a customised application

## Consulting Services



Our expert Technical Team members have many years experience in the commercial and residential joinery market, working with hundreds of businesses. As a result

they have a wealth of knowledge on the different methods used throughout the industry and insight into what makes a business successful in terms of software integration.

We are able to provide advice on:

- Identifying and resolving bottlenecks
- Process improvement – adding/ removing/ changing processes
- General tooling recommendations
- Drawing techniques
- Optimum data/information flow
- Barcoding options
- Construction Methods
- Drawer runners
- Best use of new or existing CNC machines

The aim of the Consulting Service is to reduce manual processes and speed up the production cycle. This will allow you to push jobs through more quickly, with less errors and wastage and in turn be able to cost your jobs more competitively and take on extra work.